Company Tracking Number: LOYAL-MS-PROPOSAL-AR

TOI: MS06 Medicare Supplement - Other Sub-TOI: MS06.000 Medicare Supplement - Other

Product Name: Medicare Supplement Proposal

Project Name/Number: Medicare Supplement Proposal/LOYAL-MS-PROPOSAL-GN

## Filing at a Glance

Company: Loyal American Life Insurance Company

Product Name: Medicare Supplement Proposal SERFF Tr Num: UTAC-126406324 State: Arkansas

TOI: MS06 Medicare Supplement - Other SERFF Status: Closed-Filed State Tr Num: 44317
Sub-TOI: MS06.000 Medicare Supplement - Co Tr Num: LOYAL-MS- State Status: Filed-Closed

Other PROPOSAL-AR

Filing Type: Advertisement Reviewer(s): Stephanie Fowler

Authors: Joyce Kostakis, Melissa Disposition Date: 01/06/2010

MacLaurin

Date Submitted: 12/11/2009 Disposition Status: Filed

Implementation Date Requested: On Approval Implementation Date:

State Filing Description:

## **General Information**

Project Name: Medicare Supplement Proposal Status of Filing in Domicile: Not Filed

Project Number: LOYAL-MS-PROPOSAL-GN Date Approved in Domicile:

Requested Filing Mode: Review & Approval Domicile Status Comments: will be filing in

domicile state

Explanation for Combination/Other:

Submission Type: New Submission

Group Market Size:

Overall Rate Impact: Group Market Type:

Filing Status Changed: 01/06/2010 Explanation for Other Group Market Type:

State Status Changed: 01/06/2010

Deemer Date: Created By: Melissa MacLaurin

Submitted By: Melissa MacLaurin Corresponding Filing Tracking Number:

Filing Description:

Loyal American Life Insurance Company NAIC: 65722 FEIN: 63-0343428

Requesting Approval for Medicare Supplement Proposal:

Form Number Form Description

Loyal-MS-Proposal-GN Medicare Supplement Proposal

Proposal to be used with Medicare Supplement policies described below:

Form: Form Number: Approval Date:

Medicare Supplement Plan A L-5230-AR 9/22/2005 Medicare Supplement Plan B L-5231-AR 11/22/2005

Company Tracking Number: LOYAL-MS-PROPOSAL-AR

TOI: MS06 Medicare Supplement - Other Sub-TOI: MS06.000 Medicare Supplement - Other

Product Name: Medicare Supplement Proposal

Project Name/Number: Medicare Supplement Proposal/LOYAL-MS-PROPOSAL-GN

Medicare Supplement Plan C L-5232-AR 11/22/2005 Medicare Supplement Plan D L-5233-AR 11/22/2005 Medicare Supplement Plan F L-5234-AR 11/22/2005 Medicare Supplement Plan G L-5235-AR 11/22/2005

#### Dear Analyst:

The Medicare Supplement Proposal form is submitted for your and approval. The proposal will be used with the Medicare Supplement policies described above and any future as well as any future approved plan types. The policy forms described above provides Medicare Supplement insurance and the coverage is sold through licensed agents.

The proposal will be provided to prospective clients as an illustration of the premium rate based on the age provided, the insured's resident address and the plan selected. Premium rates will be described for all plans, however the plan selected by the insured will have bold font for ease of reference.

This advertisement is new and does not replace any forms previously approved by your department.

Should you have any questions, please feel free to contact me at 866-459-4272, ext. 4794 or by email at MMacLaurin@gafri.com.

Sincerely,

Melissa MacLaurin, Compliance Analyst 866-459-4272

E-mail: MMacLaurin@gafri.com

# **Company and Contact**

#### **Filing Contact Information**

Melissa MacLaurin, Compliance Analyst mmaclaurin@gafri.com 11200 Lakeline Blvd Ste 100 512-807-4794 [Phone]

Austin, TX 78717

Filing Company Information

Loyal American Life Insurance Company CoCode: 65722 State of Domicile: Ohio

Company Tracking Number: LOYAL-MS-PROPOSAL-AR

TOI: MS06 Medicare Supplement - Other Sub-TOI: MS06.000 Medicare Supplement - Other

Product Name: Medicare Supplement Proposal

Project Name/Number: Medicare Supplement Proposal/LOYAL-MS-PROPOSAL-GN

11200 Lakeline Blvd., Suite 100 Group Code: 84 Company Type: Insurance

Company

P.O. Box 559004 Group Name: State ID Number:

Austin, TX 78755-9004 FEIN Number: 63-0343428

(800) 633-6752 ext. [Phone]

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# **Filing Fees**

Fee Required? Yes
Fee Amount: \$25.00
Retaliatory? No

Fee Explanation: \$25 per form

Per Company: No

COMPANY AMOUNT DATE PROCESSED TRANSACTION #

Loyal American Life Insurance Company \$25.00 12/11/2009 32729171

Company Tracking Number: LOYAL-MS-PROPOSAL-AR

TOI: MS06 Medicare Supplement - Other Sub-TOI: MS06.000 Medicare Supplement - Other

Product Name: Medicare Supplement Proposal

Project Name/Number: Medicare Supplement Proposal/LOYAL-MS-PROPOSAL-GN

# **Correspondence Summary**

#### **Dispositions**

StatusCreated ByCreated OnDate SubmittedFiledStephanie Fowler01/06/201001/06/2010

**Objection Letters and Response Letters** 

Objection Letters Response Letters

Status Created By Created On Date Submitted Responded By Created On Date Submitted

Pending Stephanie 01/05/2010 01/05/2010 Melissa MacLaurin 01/06/2010 01/06/2010

Industry Fowler

Response

Company Tracking Number: LOYAL-MS-PROPOSAL-AR

TOI: MS06 Medicare Supplement - Other Sub-TOI: MS06.000 Medicare Supplement - Other

Product Name: Medicare Supplement Proposal

Project Name/Number: Medicare Supplement Proposal/LOYAL-MS-PROPOSAL-GN

# **Disposition**

Disposition Date: 01/06/2010

Implementation Date:

Status: Filed Comment:

Rate data does NOT apply to filing.

 SERFF Tracking Number:
 UTAC-126406324
 State:
 Arkansas

 Filing Company:
 Loyal American Life Insurance Company
 State Tracking Number:
 44317

Company Tracking Number: LOYAL-MS-PROPOSAL-AR

TOI: MS06 Medicare Supplement - Other Sub-TOI: MS06.000 Medicare Supplement - Other

Product Name: Medicare Supplement Proposal

Project Name/Number: Medicare Supplement Proposal/LOYAL-MS-PROPOSAL-GN

Schedule Item Schedule Item Status Public Access

Supporting Document Statement of Variability Accepted for Yes

Informational Purposes

Form (revised) Medicare Supplement Proposal Filed Yes

Form Medicare Supplement Proposal Disapproved Yes

Company Tracking Number: LOYAL-MS-PROPOSAL-AR

TOI: MS06 Medicare Supplement - Other Sub-TOI: MS06.000 Medicare Supplement - Other

Product Name: Medicare Supplement Proposal

Project Name/Number: Medicare Supplement Proposal/LOYAL-MS-PROPOSAL-GN

## **Objection Letter**

Objection Letter Status Pending Industry Response

Objection Letter Date 01/05/2010
Submitted Date 01/05/2010
Respond By Date 02/05/2010

Dear Melissa MacLaurin,

This will acknowledge receipt of the captioned filing.

#### Objection 1

- Medicare Supplement Proposal, Loyal-MS-Proposal-GN (Form)

Comment: AR Rule and Regulation 27 s6(C) states "No Medicare supplement policy or certificate may include a policy fee or any other similar charge. Applicants cannot be required to pay any fee other than the approved premium". Please remove the first sentence under the rate chart.

#### Objection 2

- Medicare Supplement Proposal, Loyal-MS-Proposal-GN (Form)

Comment: AR Code Ann. 23-79-109(a)(4) states, "all Medicare supplement rates shall be based on a composite age basis only, and shall not be based on any age banding or other groupings." Gender based rates are not allowed." With that being stated, please revise the second sentence under the rate chart to comply.

Please feel free to contact me if you have questions.

Sincerely,

Stephanie Fowler

# **Response Letter**

Response Letter Status Submitted to State

Response Letter Date 01/06/2010 Submitted Date 01/06/2010

Dear Stephanie Fowler,

#### **Comments:**

Ms. Fowler,

## Response 1

Company Tracking Number: LOYAL-MS-PROPOSAL-AR

TOI: MS06 Medicare Supplement - Other Sub-TOI: MS06.000 Medicare Supplement - Other

Product Name: Medicare Supplement Proposal

Project Name/Number: Medicare Supplement Proposal/LOYAL-MS-PROPOSAL-GN

Comments: The advertisement has been revised to comply with AR Rule and Regulation 27 s6(C) by removing the first sentence under the rate chart per your request.

## **Related Objection 1**

#### Applies To:

Medicare Supplement Proposal, Loyal-MS-Proposal-GN (Form)

#### Comment:

AR Rule and Regulation 27 s6(C) states "No Medicare supplement policy or certificate may include a policy fee or any other similar charge. Applicants cannot be required to pay any fee other than the approved premium". Please remove the first sentence under the rate chart.

## **Changed Items:**

No Supporting Documents changed.

#### Form Schedule Item Changes

| Form Name           | Form      | Edition | Form Type   | Action  | Action   | Readability | / Attach  |
|---------------------|-----------|---------|-------------|---------|----------|-------------|-----------|
|                     | Number    | Date    |             |         | Specific | Score       | Document  |
|                     |           |         |             |         | Data     |             |           |
| Medicare Supplement | Loyal-MS  | -       | Advertising | Initial |          | 0.000       | Loyal-MS- |
| Proposal            | Proposal- |         |             |         |          |             | Proposal- |
|                     | AR        |         |             |         |          |             | AR.pdf    |
| Previous Version    |           |         |             |         |          |             |           |
| Medicare Supplement | Loyal-MS  | -       | Advertising | Initial |          | 0.000       | Loyal-MS- |
| Proposal            | Proposal- |         |             |         |          |             | Proposal- |
|                     | GN        |         |             |         |          |             | GN.pdf    |

No Rate/Rule Schedule items changed.

#### Response 2

Comments: The advertisement has been revised to comply with AR Code Ann. 23-79-109(a)(4) by removing the age requirement in regards to premiums per your request.

#### **Related Objection 1**

Applies To:

- Medicare Supplement Proposal, Loyal-MS-Proposal-GN (Form)

Comment:

Company Tracking Number: LOYAL-MS-PROPOSAL-AR

TOI: MS06 Medicare Supplement - Other Sub-TOI: MS06.000 Medicare Supplement - Other

Product Name: Medicare Supplement Proposal

Project Name/Number: Medicare Supplement Proposal/LOYAL-MS-PROPOSAL-GN

AR Code Ann. 23-79-109(a)(4) states, "all Medicare supplement rates shall be based on a composite age basis only, and shall not be based on any age banding or other groupings." Gender based rates are not allowed." With that being stated, please revise the second sentence under the rate chart to comply.

### **Changed Items:**

No Supporting Documents changed.

#### Form Schedule Item Changes

| Form Name           | Form      | Edition | Form Type   | Action  | Action   | Readability | Attach    |
|---------------------|-----------|---------|-------------|---------|----------|-------------|-----------|
|                     | Number    | Date    |             |         | Specific | Score       | Document  |
|                     |           |         |             |         | Data     |             |           |
| Medicare Supplement | Loyal-MS  | -       | Advertising | Initial |          | 0.000       | Loyal-MS- |
| Proposal            | Proposal- |         |             |         |          |             | Proposal- |
|                     | AR        |         |             |         |          |             | AR.pdf    |
| Previous Version    |           |         |             |         |          |             |           |
| Medicare Supplement | Loyal-MS  | -       | Advertising | Initial |          | 0.000       | Loyal-MS- |
| Proposal            | Proposal- |         |             |         |          |             | Proposal- |
|                     | GN        |         |             |         |          |             | GN.pdf    |

No Rate/Rule Schedule items changed.

Thank you for your time,

Melissa MacLaurin

Sincerely,

Joyce Kostakis, Melissa MacLaurin

Company Tracking Number: LOYAL-MS-PROPOSAL-AR

TOI: MS06 Medicare Supplement - Other Sub-TOI: MS06.000 Medicare Supplement - Other

Product Name: Medicare Supplement Proposal

Project Name/Number: Medicare Supplement Proposal/LOYAL-MS-PROPOSAL-GN

## Form Schedule

Lead Form Number: Loyal-MS-Proposal-GN

| Schedule   | Form      | Form Type Form Name  | Action  | <b>Action Specific</b> | Readability | Attachment |
|------------|-----------|----------------------|---------|------------------------|-------------|------------|
| Item       | Number    |                      |         | Data                   |             |            |
| Status     |           |                      |         |                        |             |            |
| Filed      | Loyal-MS- | Advertising Medicare | Initial |                        | 0.000       | Loyal-MS-  |
| 01/06/2010 | Proposal- | Supplement Proposa   | al      |                        |             | Proposal-  |
|            | AR        |                      |         |                        |             | AR.pdf     |



# Medicare Supplement Proposal

Proposal Date: [November 3, 2009] Effective Date: [November 3, 2009]

Prepared For:

[First M. Last] [Street Address] [City, IL 61108]

These amounts are based on the information you provided and are based on an issue age of [\_\_\_\_]. The premiums vary by the plan selected. Plan availability varies by state.

| Plan     | Monthly    | Quarterly  | SemiAnnually | Annually      |
|----------|------------|------------|--------------|---------------|
| [Plan A] | [\$100.00] | [\$300.00] | [\$600.00]   | [\$1,2000.00] |
| [Plan B] | [\$100.00] | [\$300.00] | [\$600.00]   | [\$1,2000.00] |
| [Plan C] | [\$100.00] | [\$300.00] | [\$600.00]   | [\$1,2000.00] |
| [Plan D] | [\$100.00] | [\$300.00] | [\$600.00]   | [\$1,2000.00] |
| [Plan F] | [\$100.00] | [\$300.00] | [\$600.00]   | [\$1,2000.00] |
| [Plan G] | [\$100.00] | [\$300.00] | [\$600.00]   | [\$1,2000.00] |
| [Plan M] | [\$100.00] | [\$300.00] | [\$600.00]   | [\$1,2000.00] |
| [Plan N] | [\$100.00] | [\$300.00] | [\$600.00]   | [\$1,2000.00] |

Rates are illustrative only. Actual rates are based on where you live, and your choice of coverage. Please do not send money. You must first complete an application to obtain coverage. Please see the Outline of Coverage for a brief description of the benefits offered by each plan. Benefit exclusions and limitations may apply.

This is a solicitation for insurance. An insurance agent will contact you. No insurance company nor its agents are connected with or endorsed by the U.S. Government or the federal Medicare program.

We appreciate the opportunity to help you and answer any questions. For more information contact:

[Brad test] [123 main] [Rocky Top, IL 61111] 

 SERFF Tracking Number:
 UTAC-126406324
 State:
 Arkansas

 Filing Company:
 Loyal American Life Insurance Company
 State Tracking Number:
 44317

Company Tracking Number: LOYAL-MS-PROPOSAL-AR

TOI: MS06 Medicare Supplement - Other Sub-TOI: MS06.000 Medicare Supplement - Other

Product Name: Medicare Supplement Proposal

Project Name/Number: Medicare Supplement Proposal/LOYAL-MS-PROPOSAL-GN

## **Supporting Document Schedules**

Item Status: Status

Date:

Satisfied - Item: Statement of Variability Accepted for Informational 01/0

01/06/2010

Purposes

**Comments:** 

Attachment:

LOYAL-SOV-MS-PROPOSAL.pdf

# Statement of Variability Loyal American Life Insurance company

The following items are indicated as variable items on the Medicare Supplement proposal.

| Variable Items   | Justification  |
|--|--|
| Proposal Date [November 3, 2009]   | The [November 3, 2009] proposal date has been marked as variable so the Company, will be able to keep the date current with the date of the proposal.  |
| Effective Date [November 3, 2009]  | The [November 3, 2009] effective date has been marked as variable so the Company, will be able to keep the date current with the date of the proposal.   |
| Name and Address [First<br>M Last, Street Address,<br>City, State, Zip Code] | The [First M Last, Street Address, City, State, Zip Code] name and address of the potential consumer has been marked as variable so the Company, will be able change the information for each potential consumer.                          |
| Issue Age [Age]  | The [Issue Age [Age] has been marked as variable so the Company, will be able to change the Issue Age to match each potential consumer.  |
| Plans and Rates  | The Plans and Rates are marked as variable so we can only show the available Medicare Supplement plans in each state as well as the most current approved rates for each available plan.   |
| [(\$25.00 STATE<br>SPECIFIC)]  | The one time application fee is being shown as variable in case the amount changes in the future or if the Company elects to discontinue the application fee in the future, the Company would be able to do so without re-filing the form. |
| Agent Name and Address<br>[Brad Test, 123 Main,<br>Rocky Top, IL 61111]      | The agent contact information is being shown as variable so each agent can add in their own contact information to keep the letter personal.   |

Company Tracking Number: LOYAL-MS-PROPOSAL-AR

TOI: MS06 Medicare Supplement - Other Sub-TOI: MS06.000 Medicare Supplement - Other

Product Name: Medicare Supplement Proposal

Project Name/Number: Medicare Supplement Proposal/LOYAL-MS-PROPOSAL-GN

# **Superseded Schedule Items**

Please note that all items on the following pages are items, which have been replaced by a newer version. The newest version is located with the appropriate schedule on previous pages. These items are in date order with most recent first.

Creation Date:
Schedule Schedule Item Name
Replacement Attached Document(s)
Creation Date

12/09/2009
Form Medicare Supplement Proposal 01/06/2010 Loyal-MS-Proposal-GN.pdf

(Superceded)



# Medicare Supplement Proposal

Proposal Date: [November 3, 2009] Effective Date: [November 3, 2009]

Prepared For:

[First M. Last] [Street Address] [City, IL 61108]

These amounts are based on the information you provided and are based on an issue age of [\_\_\_\_]. The premiums vary by the plan selected. Plan availability varies by state.

| Plan     | Monthly    | Quarterly  | SemiAnnually | Annually      |
|----------|------------|------------|--------------|---------------|
| [Plan A] | [\$100.00] | [\$300.00] | [\$600.00]   | [\$1,2000.00] |
| [Plan B] | [\$100.00] | [\$300.00] | [\$600.00]   | [\$1,2000.00] |
| [Plan C] | [\$100.00] | [\$300.00] | [\$600.00]   | [\$1,2000.00] |
| [Plan D] | [\$100.00] | [\$300.00] | [\$600.00]   | [\$1,2000.00] |
| [Plan F] | [\$100.00] | [\$300.00] | [\$600.00]   | [\$1,2000.00] |
| [Plan G] | [\$100.00] | [\$300.00] | [\$600.00]   | [\$1,2000.00] |
| [Plan M] | [\$100.00] | [\$300.00] | [\$600.00]   | [\$1,2000.00] |
| [Plan N] | [\$100.00] | [\$300.00] | [\$600.00]   | [\$1,2000.00] |

Premium rates above do not include a one time [(\$25.00 STATE SPECIFIC)] application fee.

Rates are illustrative only. Actual rates are based on your age, where you live, and your choice of coverage. Please do not send money. You must first complete an application to obtain coverage. Please see the Outline of Coverage for a brief description of the benefits offered by each plan. Benefit exclusions and limitations may apply.

This is a solicitation for insurance. An insurance agent will contact you. No insurance company nor its agents are connected with or endorsed by the U.S. Government or the federal Medicare program.

We appreciate the opportunity to help you and answer any questions. For more information contact:

[Brad test] [123 main] [Rocky Top, IL 61111]

> Loyal American Life Insurance Company PO Box 559004 Austin, TX 78755-9004 (866) 459-4272